Ben Burbank

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Summary

Software Developer, Data Analyst, and Technical Writer with a demonstrated history of working in the consumer electronics industry. Highly skilled in Social Network Analysis and Technical Documentation. Strong media and communication professional with a Master's Degree in English with Rhetoric and Technical Communication Emphasis from Eastern Washington University. Bachelor's degrees in Computer Science (in-progress) and Creative Writing.

Experience

⭐ Media Operations Chief / Spokesman, US Forces Afghanistan
US Army
Jun 2019 - Mar 2020 (10 months)
Served as media operations chief and press desk officer and a spokesman for Afghanistan's four-star theatre command. Responsible for composing, recommending, and publicly disseminating responses in accordance with NATO and DoDI prescribed regulations and directives. Ensured coordination with command staff for a dual NATO and US Counterterrorism mission. Provided timely analysis of the global information environment and prepared briefs for senior NATO and DoD officials.

Copywriter - Information Technology Services
Washington State University
Aug 2017 - Mar 2018 (8 months)

Technical Publications Writer
AMX by HARMAN
Jan 2012 - Jun 2017 (5 years 6 months)

Education

Eastern Washington University
Bachelor's degree, Computer Science
2020 - 2023
Major Coursework Includes:
- 3+ years work in Java
- 1+ years work in Python, R, HTML/CSS/JS/PHP
- Data Structures, Algorithms, Object Oriented Programming
- Big Data, Data Mining, Web Scraping, Natural Language Processing
- Java, C, Python, MySQL, Assembly, UNIX, LINUX
- Architecture & Organization, Software Development Principles
- Secure Code, Computer & Info Security
- Research Methods, Ethics

Army Logistics University - College of Professional and Continuing Education
Operations Research / Systems Analysis (Military Application Course), Operations
Research
2018 - 2018
Operations Research / Systems Analysts (ORSAs) introduce quantitative and qualitative analysis to decision-making processes and academic research by developing and applying probability models, statistical inference, simulations, optimization and economic models using rigorous, evidence-based analytical techniques.

Major Coursework Includes:
- Probability and Statistics, Advanced Calculus
- Data Analysis, Cost Analysis, Decision Analysis
- Linear Mathematical Programming
- Linear Statistical Models
- Analysis of Variance (ANOVA)
- Design of Experiments
- Discrete Event Simulation
- Programming in R and VBA

Defense Information School
Public Affairs Officer, Public Affairs
2018 - 2018
Communications Planning
Public Affairs Guidance
Responding to Media Queries
Release of Information to the Media
Media Relationships
Media Kit Compilation
Social Media Engagement Planning
Manage Social Media Platforms
Plan and Conduct Press Conferences
Craft Themes, Messages, and Talking Points
Writing Press Releases and Editorials, Copy Editing
Conduct Print and Video Interviews
Conduct Live Remote and Radio Interviews
Prepare Subject Matter Experts for Media Engagements
Writing and Delivering Speeches
Managing a Media Operations Center

Eastern Washington University
Master's Degree, Masters of Arts in English with Rhetoric and Technical
Communication Emphasis
2010 - 2017
Areas of Concentration: Contemporary Rhetoric, Institutional Rhetoric, Information Design, Social Engineering, Frame Analysis, Narrative Criticism